



TLW
Solicitors

LEGAL SERVICES WITH A CLINICAL EDGE

SPINAL & BRAIN INJURY

NORTH EAST GUIDE TO SERVICES



www.tlwsolicitors.co.uk
info@tlwsolicitors.co.uk

SPINAL & BRAIN INJURY NORTH EAST HELP & ASSISTANCE GUIDE

INDEX

- 4 Vocational matters
- 5 Housing adaptations
- 6 Relationship issues and Family support
- 6 Debt management
- 7 Problems with medical treatment
- 7 Social support (activities, hobbies etc)
- 8 Behavioural issues
- 8 Transport
- 9 Care and Support
- 10 Case managers
- 11 Therapy
- 11 Social workers
- 12 Education
- 12 Advocacy support
- 13 Specialist equipment
- 13 Technological support
- 14 Our accreditations

ORGANISATIONS WHO MAY BE ABLE TO ASSIST YOU

We understand that suffering an injury can have a dramatic impact on all aspects of your life. These impacts can be immediate and it is important that you are aware of services that are out there who may be able to assist and guide you through this difficult time.

We have put together this brief guide which will hopefully give you a starting point of where and who to contact with regards to the problems you may be facing.



TLW Solicitors are delighted to be on Headway (The Brain Injury Association) Brain Injury Solicitors list. The list only has specialist solicitors with experience in handling brain injury cases. Each of the solicitors on the list agrees to work within Headway's Personal Injury Lawyers code of conduct. The details on the code of conduct can be found on Headway's website and will tell you about the service you expect from your solicitor.



VOCATIONAL MATTERS

Momentum Skills

Momentum Skills are a national organisation with a Newcastle branch. They specialise in vocational rehabilitation.

Tel: 0191 232 0234

www.momentumskills.org.uk/our-services/service/north-east-england-vocational-rehabilitation

Keyfort Education

Based on the Team Valley Keyfort Education can assist with issues relating to Education and University.

Tel: 0191 491 1735

www.keyfortgroup.co.uk



HOUSING ADAPTIONS

Shape

Shape based in Kingston Park are involved in work authorised by local authorities as well as private work. Their site also has a showroom.

www.shapeyourworld.co.uk

Tel: 0191 232 0234

Local Authorities

If you are in social housing then contact the housing department.

If you are in private housing it may be a different department which will differ depending on the Local Authority so you will need to call to find out which department to speak to.





RELATIONSHIP ISSUES & FAMILY SUPPORT

Relate

Relate are specialists in relationship support for couples and single people.

www.relatenortheast.org.uk

Headway

Headway is a Brain injury charity. Find your local regional centre.

www.headway.org.uk/Regions/NorthEast.aspx
ne.regional.co-ordinator@headway.org.uk

Spinal Injuries Association

Offer relationship advice and support for those with spinal injuries.

www.spinal.co.uk



DEBT MANAGEMENT

Money Advice Service

TLW may also be able to write to your creditors explaining your change in circumstances and ask that they freeze interest and repayments until such time as you are able to afford them again.

Citizen Advice Bureau

For impartial advice on other financial issues your local Citizen Advice Bureau may be able to help.

SOCIAL ACTIVITIES AND HOBBIES

Headway

Headway run regular social events and an annual weekend away at the Calvert Trust.

www.headway.org.uk/Regions/NorthEast.aspx
ne.regional.co-ordinator@headway.org.uk

Calvert Trust

Fun packed holidays catering for people with disabilities and their families and friends.

www.calvert-trust.org.uk



BEHAVIOURAL ISSUES

Your first port of call should be the NHS. If they can not offer adequate treatment and support then you may need to involve a public law solicitor.

Neurocog

Neurocog may be able to help but this will usually require private funding.

Contact: Dr David Millar

www.neurocog.co.uk

TRANSPORT

If you need transportation to and from hospital appointments then you need to contact the hospital regarding their services.

You may be entitled to a free bus pass by the Council or Bus company.

Motability cars

Most car dealers will have a specialist motability centre

Accessible taxis

Tel: 0800 0511512

Useful website

www.theaccessibleplanet.com/taxis/north/accessible-taxis-north-east.html#Newcastle

CARE AND SUPPORT

What are people entitled to under the new Care Act?

While in Hospital, if you feel you are not receiving care and support then the hospital should have an internal complaints procedure. If you have what is classed as a 'Health' need then the NHS should provide continuing support, this is known as Continuing Healthcare or CHC funding. You should contact the clinical commissioning group for the area where your GP is based if this hasn't already been discussed. Nurse assessors will usually make an assessment of healthcare needs, based on a decision support tool. If there is a 'social' need then there is funding available through your local council. Local Authorities usually make a decision on funding based on a care assessment, usually completed by a social worker.

There are also private organisations which may be able to help including:

Keyfort Education

Based on the Team Valley can assist with issues relating to Education and University.

Contact: Kelly Dunn

www.keyfortgroup.co.uk

Pulse Community Healthcare

www.pulsecommunityhealthcare.co.uk



Active Assistance

www.activeassistance.com

There are also rehabilitation units, residential and nursing homes which be an option if a client is not able to move straight home:

Voyage Healthcare

www.voyageshc.co.uk

Huntercombe Group

huntercombe.com

Careline Homecare

www.carelinehomecare.co.uk

Europeancare

www.embracegroup.co.uk

Keiro

www.keirogroup.co.uk

Hawthorns

www.barchester.com/home/hawthorns-care-centre

BRAIN & SPINAL CORD INJURY CASE MANAGERS

TLW will take care of this for you, should this be required.

Local case managers:

A Chance for Life

www.achanceforlife.co.uk

JS Parker Ltd

www.casemanagement.co.uk

Rehab without walls

www.rehabwithoutwalls.co.uk

Glynis Kenny

www.chrisfowlerstudio.co.uk

Beryl Hanley

www.cpims.com

THERAPY/ REHABILITATION

This can be provided by the NHS, TLW will also look at obtaining funding for things over and above what can be provided on the NHS.

This can include things like physiotherapy, psychological therapies, occupational therapies.

Neural Pathways

www.neural-pathways.com

Sky Blue Therapy

www.skybluetherapy.co.uk



Optimise Neurotherapy

www.optimiseneurotherapy.com

Synergy

www.synergyhealthcare.co.uk

SOCIAL WORKER SUPPORT

You may be entitled to have your own social worker to assist you.

To find out if this is the case then you should contact the local council where your home address is located.

EDUCATION

Most educational institutions are very supportive of those who have suffered an injury and will look to help as much as they can.

In the first instance you, a family member or your social worker should speak to the institution and see what they can facilitate.

Any further issues can be taken up with your social worker or the local authority education department.

Keyfort Education

www.keyfortgroup.co.uk

Percy Hedley School & College

www.percyhedley.org.uk



ADVOCACY SUPPORT

Some people are unable to make certain points or arguments on their own or may not have family or friends who could do this for them either.

The Care Act recognises that people should have access to an advocate to assist them. If you require assistance with that then your treating hospital or local social services are likely to have partners they can put you in touch with.

Newcastle CVS

www.cvsnewcastle.org.uk

SPECIALIST EQUIPMENT

Social Services will have access to certain equipment which can help around the home, socially and with mobility.

This is a good start and a good short term option while your solicitor and medical experts look at what you will need longer term.

Altonaids

www.altonaids.co.uk

Peacocks

www.peacocks.net

Mobility Care Solutions

www.mobilitysunderland.co.uk



TECHNOLOGICAL ASSISTANCE

There are many devices, apps, programmes and systems which have been designed to assist people who have suffered an injury.

Local authorities will have some access to such things, you can also do your own research online to see what is available. Your treating professionals may also be able to give advice and assistance.

These websites are also a good source of information for technology assistance:

www.abilitynet.org.uk

www.remap.org.uk

OUR ACCREDITATIONS AND SPECIALIST RELATIONSHIPS

TLW are a firm of solicitors authorised and regulated by the following authorities:

Lexcel - Law Society

www.lawsociety.org.uk

Solicitors Regulation Authority

www.sra.org.uk

Headway

www.headway.org.uk



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info@tlwsolicitors.co.uk



TLW
Solicitors

9 Hedley Court, Orion Business Park
North Shields, Tyne & Wear, NE29 7ST

FREEPHONE
0800 169 5925

TLW LLP are a firm of solicitors authorised and
regulated by the Solicitors Regulation Authority
SRA ID: 423237



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info@tlwsolicitors.co.uk